As a recipient of the Title XIX South Dakota Medicaid Program, you may be eligible for non-emergency medical transportation reimbursement.

Q. What can I be reimbursed for?

A. The Title XIX Non-Emergency Medical Transportation program may reimburse you for mileage, lodging, and meals at the current rate of payment.

Q. How do I know if I qualify for nonemergency medical transportation reimbursement?

A. In order for you to be reimbursed for your transportation to your medical appointment you must be on a medical assistance program that provides Title XIX (Medicaid) Coverage.

Q. If I have a medical appointment within the city I live, can I get reimbursed?

A. No. We do not reimburse within your city limits.

Q. Can I get reimbursed for medical trips to my Primary Care Physician (PCP)?

A. No. We do not reimburse medical trips to your Primary Care Physician (PCP).

Q. If my PCP refers me to a specialty care physician, do I need a copy of my referral card?

A. Yes. Trips to specialty care medical providers other than your PCP require a referral card.

Q. What do I need to do to get travel reimbursement to and from my medical appointment?

A. The Title XIX Medical Transportation Reimbursement Form must be completed and signed by the Recipient, Parent or Guardian **and** the medical provider for each completed medical trip. This form may be turned in at your local Department of Social Services or mailed directly to:

Office of Finance/EBT 700 Governors Drive Pierre, SD 57501

Q. How or where can I get the Title XIX Medical Transportation Reimbursement Form?

A. You can obtain the Title XIX Medical Transportation Reimbursement Form at your local Department of Social Services, by visiting dss.sd.gov/medicalservices, or by calling toll free 1-866-403-1433.

Q. After my appointment I realized that I forgot to have the medical provider sign the reimbursement form verifying my appointment, what can I do?

A. We will accept verification from medical providers such as hospital admission/discharge papers, letters from the medical facility, billing statements, etc.

Q. If I had to stay overnight due to my medical appointment, do you need a copy of my hotel receipt?

A. Yes. If an overnight stay is required, a hotel receipt must be attached along with the Title XIX Medical Transportation Reimbursement Form in order to be reimbursed.

Q. Will I be reimbursed for meals for a same day medical trip?

A. No. Meals are only reimbursed when an overnight stay is required.

Q. When will I receive my check?

A. When all necessary documentation is received, the check will be mailed within two weeks.

Contact Information:

Address:

Department of Social Services
Office of Finance/EBT
700 Governors Drive
Pierre, SD 57501

Phone:

605-773-6527

Toll Free:

1-866-403-1433

Fax:

605-773-8461

Website:

www.dss.sd.gov/medicalservices

TITLE XIX

Non-emergency Medical Transportation

Reimbursement of

Mileage Lodging Meals

A program by the South Dakota Department of Social Services, contact us at:

1-866-403-1433

